

**Data for every month ending September 2025**

| S<br>N | Received<br>from              | Carried<br>forward<br>from<br>previous<br>month | Received<br>during<br>the<br>month | Total<br>Pending | Resolved* | Pending at the<br>end of the<br>month** |                                            | Average<br>Resolution<br>time^<br>(in days) |
|--------|-------------------------------|-------------------------------------------------|------------------------------------|------------------|-----------|-----------------------------------------|--------------------------------------------|---------------------------------------------|
|        |                               |                                                 |                                    |                  |           | Pending<br>for less<br>than 3<br>months | Pending<br>for<br>more<br>than 3<br>months |                                             |
| 1      | 2                             | 3                                               | 4                                  | 5                | 6         | 7                                       |                                            | 8                                           |
| 1      | Directly<br>from<br>Investors | 0                                               | 0                                  | 0                | 0         | 0                                       | 0                                          | 0                                           |
| 2      | SEBI<br>(SCORES)              | 0                                               | 0                                  | 0                | 0         | 0                                       | 0                                          | 0                                           |
| 3      | Depositories                  | 0                                               | 0                                  | 0                | 0         | 0                                       | 0                                          | 0                                           |
| 4      | Other<br>Sources (if<br>any)  | 0                                               | 0                                  | 0                | 0         | 0                                       | 0                                          | 0                                           |
| 5      | <b>Grand Total</b>            | <b>0</b>                                        | <b>0</b>                           | <b>0</b>         | <b>0</b>  | <b>0</b>                                | <b>0</b>                                   | <b>0</b>                                    |

**Trend of monthly disposal of complaints**

| SN | Month              | Carried forward from<br>previous month | Received | Resolved* | Pending** |
|----|--------------------|----------------------------------------|----------|-----------|-----------|
| 1  | 2                  | 3                                      | 4        | 5         | 6         |
| 1  | April 2025         | 0                                      | 0        | 0         | 0         |
| 2  | May 2025           | 0                                      | 0        | 0         | 0         |
| 3  | June 2025          | 0                                      | 0        | 0         | 0         |
| 4  | July 2025          | 0                                      | 0        | 0         | 0         |
| 5  | August 2025        | 0                                      | 0        | 0         | 0         |
| 6  | September 2025     | 0                                      | 0        | 0         | 0         |
|    | <b>Grand Total</b> | <b>0</b>                               | <b>0</b> | <b>0</b>  | <b>0</b>  |

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints:**

| SN | Year               | Carried forward<br>from previous<br>year | Received during<br>the year | Resolved during<br>the year | Pending at the<br>end of the year |
|----|--------------------|------------------------------------------|-----------------------------|-----------------------------|-----------------------------------|
| 1  | 2019-20            | 0                                        | 1                           | 1                           | 0                                 |
| 2  | 2020-21            | 0                                        | 0                           | 0                           | 0                                 |
| 3  | 2021-22            | 0                                        | 14                          | 14                          | 0                                 |
| 4  | 2022-23            | 0                                        | 5                           | 5                           | 0                                 |
| 5  | 2023-24            | 0                                        | 4                           | 4                           | 0                                 |
| 6  | 2024-25            | 0                                        | 2                           | 2                           | 0                                 |
|    | <b>Grand Total</b> | <b>0</b>                                 | <b>26</b>                   | <b>26</b>                   | <b>0</b>                          |